

FLAVR

Returns

How to return or exchange

You can return your order for any reason within 28 days of receipt for a refund. All items must be in their original packaging and unused.

Please request a RETURNS AUTHORISATION NUMBER by emailing service@shopflavr.com

Please fill out the form and return your item to us to the following address;

STRAX Germany GmbH, Shopflavr Returns, Abteilung R M A, Belgische Alle 52 + 54, 53842 Troisdorf, Germany

At this time we do not offer free returns, the cost of shipping is the responsibility of the customer. You will receive your refund or exchange within 7 days after we have received your items. Refunds are at the discretion of Flavr according to our terms and conditions of sale.

Returns Form

Name:

Telephone:

Customer Order No.:

RAN NUMBER:

Item Code:

Your order was packed by:

Reason for Returns and any additional instructions: